

AUDIT REPORT

Company Name	Certificate No. & Accreditation Body
KNOWESIS PTE LTD	779449
Audit Type	Standard
Surveillance Audit	ISO27001:2022



1. CERTIFICATION INFORMATION HAS BEEN CONFIRMED AS CORRECT

1.1	Company Name	KNOWESIS PTE LTD
1.2	Certification Address	100C Pasir Panjang Road, #04-03 See Hoy Chan Hub, Singapore 118519
1.3	Certification Scope	Development and Provision of Customer Data Platform (As Per Statement Of Applicability Version 1.0 dated 1 st May 2025.)

2. AUDIT INFORMATION

2.1 Audit Date(s)	29-30 May, 2 June 2025	
2.2 Audit Team	Lead Auditor	Dinesh Balakrishnan
	Auditor(s)	Nil
	Others (Please indicate role e.g. Expert, Observer)	Nil
2.3 Company Representative / Contact Details	Andrew Fisher VP Sales andrew@knowesis.com	
2.4 Site(s) Visited	NA.	
2.5 Audit Objectives		
<input type="checkbox"/>	Stage 1 To audit client’s management system documentation and to evaluate the client’s location, site-specific condition, implementation status and to undertake discussion with client’s personnel to determine the preparedness and effective planning for the stage 2/ recertification audit.	
<input type="checkbox"/>	Stage 2 To evaluate the effective implementation of the client’s management system meeting its objectives and conformance with requirements including applicable legislation and contractual requirements, and also identification of areas for potential improvement	
<input type="checkbox"/>	Re-certification To confirm the client’s continued conformity and effectiveness of the management system as a whole, and its continued relevance and applicability for the scope of certification and also identification of areas for potential improvement	
<input checked="" type="checkbox"/>	Surveillance To assess the client’s certified management system continues to fulfill requirements including applicable legislation and contractual requirements, and effective maintenance of its management system, and to monitor any changes as well as identification of areas for potential improvement	
<input type="checkbox"/>	Transfer To assure the maintenance of the integrity of the client’s management system certified by previous certification body is meeting requirements.	
<input type="checkbox"/>	Others (e.g. Special Audit) Obiective (please specify):	

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3. SUMMARY OF MAIN AREAS COVERED

Results	Status of Conformance (Please tick)		
	YES	NO	NA
3.1 For Stage 1 only:			
3.1.1 Documented information is adequate to meet the requirements of the applicable standard and/or other requirements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1.2 The scope of the management system including the client's site(s), processes (any outsourcing and non-applicability), equipment use and levels of controls are appropriately determined.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1.3 Applicable legislation and other requirements are determined including the expected outcomes.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1.4 Applicable risks and opportunities are identified.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1.5 The performance monitoring, measuring, reporting and reviewing against key performance objectives and targets are established.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1.6 Internal audit and management review process is implemented.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1.7 Complaints handling system is established.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1.8 Implementation status is ready for Stage 2 including the understanding with regard to the requirements of the applicable standard, in particularly with respect to the identification of key performance or significant aspects, processes, objectives and operation of the management system.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1.9 Site-specific conditions are evaluated and discussed including the review of the allocation of resources and agreed the details for preparedness of Stage 2.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1.10 Stage 1 audit objectives are fulfilled.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1.11 Areas of concern including potential major nonconformance if any			
<i>Please indicate nil if no areas of concern</i>			
3.2 For Stage 2, Surveillance, Recertification, Transfer, Special Audit and others	YES	NO	NA
3.2.1 The management system is capable to meet applicable requirements and expected outcomes.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.2.2 Internal audit and management review process is effective.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.2.3 The performance monitoring, measuring, reporting and reviewing against key performance objectives and targets are implemented effectively.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.2.4 Effective actions are taken to address risks and opportunities.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.2.5 Management demonstrated accountability and commitment to the management system and its policies.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.2.6 Customer complaint handling system is effective.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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3.2.7 Audit objectives for this audit are fulfilled.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.2.8 Effective close-out of previous identified nonconformities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.2.9 Logos/ marks and/or other references to certification are appropriately used.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.2.10 Effective management and control of changes if any (e.g., organizational structure, scope, address, process, no. effective personnel , etc.)			
<i>No Changes</i>			
3.2.11(a) Statement on overall conformity and effectiveness of the management system including the conclusion on the appropriateness of the certification scope.			
<i>Knowesis Pte Ltd demonstrated conformance to the requirements of ISO/IEC 27001:2022.</i>			
3.2.11(b) Statement on overall confirmation on level of integration of its management systems where applicable.			
<i>No change</i>			
3.2.12 Audit Findings:			
Total number of nonconformance identified in this audit: 0 Major 0 Minor			
Positive comments if any:			
Potential Improvement Areas (PIA) if any:			
Annex A 5.9: Inventory of information and other associated assets			
PIA#1			
Section 5 of the Asset Management Procedure ISMS-ORG-06 mandates that the Management Representative initiate an annual asset audit. However, the inventory list was last reviewed on January 18, 2024, which exceeds the one-year interval. No evidence of an audit for the year 2025 could be sighted during the audit.			

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4. AUDIT CONCLUSION AND RECOMMENDATION

<input type="checkbox"/>	Client is recommended for Stage 2 audit, corrective action if any to be verified during Stage 2 audit.
<input type="checkbox"/>	Client is ready for Stage 2 audit, corrective action to be verified through submission of the evidence prior to Stage 2 audit not exceeding 3 months.
<input type="checkbox"/>	Client is not ready for Stage 2 audit, re-visit is needed not exceeding 5 months upon client is well prepared.
<input checked="" type="checkbox"/>	The management system overall demonstrated conformance with the requirements of the audit standards, therefore, client is recommended for continual maintenance of certification.
<input type="checkbox"/>	<p>Having **minor / major nonconformance(s), client is recommended for **certification/ continual maintenance of certification/ recertification/ transfer/ transition/ extension of certification upon:</p> <p><input type="checkbox"/> Completion and verification of the effectiveness of corrective action(s) within [indicate days needed] by means of a re-visit</p> <p><input type="checkbox"/> Completion and verification of the effectiveness of corrective action(s) within [indicate days needed] by means of submission of evidence of corrective actions (e.g. documents, records)</p> <p><input type="checkbox"/> Submission of corrective action plans within [indicate days needed] and effectiveness to be verified in the next audit.</p>

***Delete where appropriate*

Report prepared by: Dinesh Balakrishnan
Audit Team Leader

Date: 02/06/2025

- The audit is based on a sampling process of the available information within the scope of certification; other findings may exist outside the scope of audit and after actual audit.
- The audit recommendations are subjected to an independent review prior to a decision concerning the awarding or renewal of certification.
- This report is confidential and ownership of the report is maintained by GICG, anyone or body need to read or access shall obtain permission of GICG, unless required by law.